

ODO50-BLE

This guide is for ODO50-BLE model



If you notice that your trips are not recording in your ODOTRACK account, verify the following:

⌚ OBDII PLUG IN:

- › Make sure the device is still plugged in the OBDII socket of your vehicle

⌚ CIGARETTE LIGHTER PLUG IN (cable not included):

- › Make sure the device is still plugged in the cigarette lighter of your vehicle
- › Make sure you are using the cigarette lighter/OBDII cable
- › Make sure the blue light on the cigarette lighter is on

If the device is plugged into the cigarette lighter socket and the blue light on the cigarette lighter is switched off, you should:

- › Unplug the device, wait 30 seconds and replug
- › Check the fuses in your vehicle (generally 20 amps)

If the device is plugged into the OBDII socket, you should:

- › Unplug the device from the OBDII socket, wait between 30 minutes to 2 hours (until the device's battery is fully discharged)
- › Replug the device in the OBDII socket and wait at least 2 minutes
- › Do a road test for at least 5 minutes

In the 30 minutes following the road test, check if in your account, under the "Odotrace" tab, your vehicle as well as its last trip are visible

If your trips are still not being recorded or you experience any other technical problem, please contact our technical support at:

Quebec: [514 388-7734](tel:5143887734)

Toll free Quebec: [1 877 388-8010](tel:18773888010)

Toll free outside Quebec: [1 877 755-3953](tel:18777553953)