

NEW RELEASES

Updates to the Support/FAQ section

Get quick and easy answers to our most frequently asked questions by visiting [this section](#). With access to live chat, device and user guides as well as technical support guides, this section is sure to help you get the most of your ODOTRACK.

Looking for fiscal advice?


Check out our updated partner section in which you'll find the accounting partner closest to you.

You are an accountant or a tax professional and interested in becoming a partner?

Contact your representative today and your company could be on our site.

REMINDER

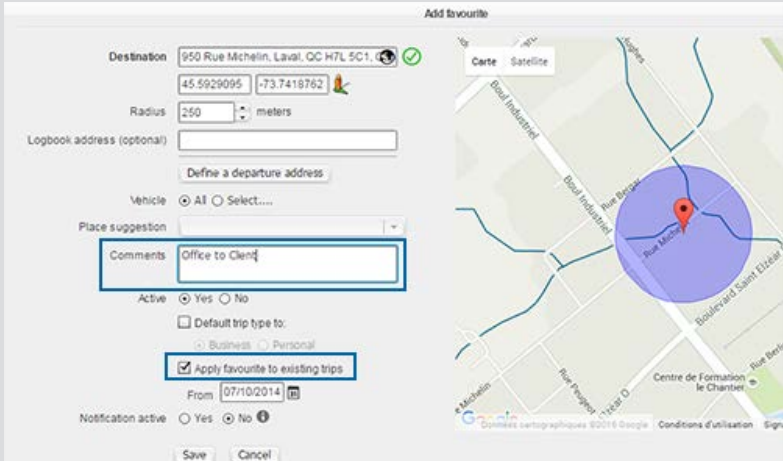
Social media

As we are very involved in our social media, we are currently attempting to reach 5000 likes  on our [Facebook](#) page before the end of summer. You can help us make it happen! We invite you to come and share your experience on our page and stay tuned for upcoming promotions.

TIPS AND TRICKS

Did you know?

You have frequent destinations in your logbook. Why not transform them into favourites in just one click?



In your *Trips* module, select the "frequent destination" tab. Do not forget to fill in the "Comments" field (this field is mandatory in order to have a compliant logbook). Doing this will mean that your future trips to the frequent destination will automatically be recorded as a favourites. You can also apply it to existing trips by checking the box provided for this purpose. What a time saver!

TECHNICAL SUPPORT ADVICE

Having trouble connecting from your ODOhydrid app? Here are two possible causes:

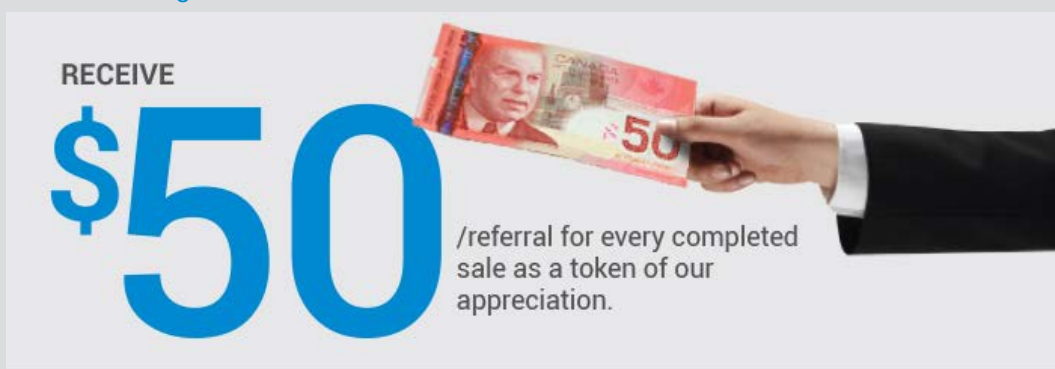
1. You are out of network range. If this is the case, do not worry, all information (including your logbook) is still being recorded. You will be able to access your account as soon as you are back in range.
2. There could be a problem with your password. If your password has special characters such as accented letters, underscore, hyphens etc, we recommend you change it. You can change your password by clicking on "Forgot password" on your [odotrack.com login](#) page.

Questions?

Please do not hesitate to contact our customer service by [email](#), by phone at 514 388-7734 or on our toll free line at 1 877 388-0810.

To view user guides, newsletters or any other documentation, please go to the [Support/FAQ](#) section of our web site. The content is frequently updated.

Referral Program



We encourage you to participate in our referral program. Invite your clients, colleagues or friends to acquire the ODOTRACK technology and receive \$50.00. To add referrals, please log in to your account.

*Certain conditions apply. Log in to your account for more details.

